

Community and Corporate Organisation Policy and Scrutiny Panel

Work Plan – November 2019

The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Waste Scrutiny Steering Group	Refreshed ToR to reflect cross-remit working with SPED, to include: <ul style="list-style-type: none"> • New Waste Contract (see section 3.6 of the report to Council 19 July 2016) • Waste Strategy review 2018 • Implementation of revised kerbside collection rounds and new waste segregation regime • Peak time (Christmas) catch-up 	Included within MTFP consideration Improved recycling Waste minimisation Efficiencies in service provision	Steering Group: Steve Bridger James Clayton, Mark Crosby John Ley-Morgan Stuart McQuillan Robert Payne	Steering Group meetings: 3-4 times per year Regular reporting to Panel

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Community Safety Steering Group (including Community Response)	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders – consultation with all councillors</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>To consider matters of community safety across North Somerset in Autumn 2018</p>	<p>Steering Group: Steve Bridger Gill Bute James Clayton Peter Crew</p>	<p>Steering Group meetings: 3-4 times per year</p> <p>Regular reporting to Panel</p>
ICT Steering Group	<p>To review existing digital inclusion measures, encourage digital inclusion, and ensure adequate facilities are in place to support those who cannot use/access digital</p> <p>To be engaged in user testing</p> <p>To inform the Members' ICT Steering Group (chaired by the Executive Member)</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Steering Group: John Cato Peter Crew</p>	<p>Ongoing review and user testing as required</p> <ul style="list-style-type: none"> • Intranet • Website UAT • Earthlight

2. Issues Awaiting Response from Executive

Area for investigation/ recommendations	Expect answer by (first panel meeting 2 months after recommendations were agreed)
None	

3. Progress on Implementing Panel Recommendations

Panel Recommendation	Executive actions – implementation progress
None	

4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
Community Safety Local Priorities	To hold partners to account through the Scrutiny process. Meeting with the Office of the Police and Crime Commissioner and Avon and Somerset Constabulary for all Councillors to discuss policing priorities held on 28/09/2018
Winter Gardens – community use	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College
Performance Monitoring Report	To be reviewed in line with the refreshed Corporate Plan and KPIs 2016 Quarterly – to be reported to panel by exception
Contact Centre / Gateway	To continue to monitor the progress against any issues raised and introduction of the new telephony system
Field Activity Review	Initial report to Panel June 2018, ongoing engagement with the review
Parks and Street Scene Contract Service Provision	Engagement in review of Parks and Street Scene contract service provision. Initial report to Panel June 2018
Climate Change	Engagement with the implementation of the Climate Emergency Strategy and Action Plan following consideration for approval at Council on 12 November 2019
Community Engagement	Engagement with the development of a Community Engagement Strategy for the council
Corporate Plan	Engagement with the development of the new emerging Corporate Plan

5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Financial management and monitoring	To include property and business purchases	Agreed to add longer term asset management on a commercial basis to the work plan (January 2019)	To be agreed	
CCTV	Engagement with review and upgrade of the CCTV system	Agreed to add to the work plan January 2019	To be agreed	

Lead Members:

Community Safety, Community Response (and related issues)
 Community Access Review, Customer Engagement, Communication
 Waste and Recycling Services